

EDI Claims Transactions are Now Available on Availity for MedCost (NC/SC)

Hi Provider,

MedCost (NC/SC) has partnered with Availity® to offer you electronic data interchange (EDI) health information exchange services for these transactions:

- 835 Remittance Advice
- 837 I, P, Claim Submission
- 276/277 Claim Status

Providers and Trading Partners can receive EDI Batch 835 Transactions from Availity for sponsoring Health Plans. Please check <u>the Availity payer list</u> for additional information. You may need to enroll for remits depending on the Health Plan. Certain Change Healthcare and Optum-based health plans may not be available even after enrollment.

We are partnering with Availity.

- Availity has created a <u>microsite</u> to assist health plans, providers, and trading partners. This microsite provides registration help and resources to self-serve on transactions.
- You can access our live EDI webinars after you log in with your Availity Essentials[™] account.
- For those who cannot self-serve, please send your help requests to an Availity representative.

Which path is right for you?

If you are a new provider to Availity Essentials, you first need to register. You can find instructions, including a recorded demo, in this <u>registration microsite</u>.

If you registered for Availity Essentials and have an FTP account, you can send immediately.

If you need to submit via direct data entry, log in to Availity Essentials, and go to Claims & Encounters and select the type of claim you need to send.

If you are registered for Availity Essentials and do not have an FTP account, you can submit files and pick up reports and ERA files via Availity Essentials. Navigate to **Claims & Payments | Send and Receive EDI Files**. From this location, you can drop claim files and retrieve claim reports and ERA files. Instructions for this process are in the <u>Upload Transaction Files Through Availity Essentials</u> help topic.

If you are registered for Availity Essentials, do not have an FTP account and would like to submit via FTP, you will need to set up FTP:

- Launch your FTP Client Software
- Create a new entry for accessing the Availity FTP site and use the table below to specify the fields for the new entry.

Host	ftp.availity.com
Port	9922 (typically used for SFTP)
Protocol or server type	Select the appropriate option in your FTP client
	software for Secure File Transfer Protocol
	(SFTP). For example, SFTP – SSH File
	Transfer Protocol
Logon type	If there is an option for the logon type, select
	normal.
User	The username for your Availity EDI account.
Password	The password for your Availity EDI account.